

# Respectapole

## Studio Rules & Class Policies

*Our Studio and Class Policies help us to maintain respect & integrity of our business and with you as a student. Please read the entire list below. We will uphold our professionalism and we ask that you do the same in respecting and adhering to our policies & procedures of our studio. If you have any questions regarding our policies, please notify the studio before making any appointments or purchases*

### **General Studio Policies**

- Must be 18 years of age or over to participate in any class
- Respectapole is a women only fitness/dance studio
- All prices are subject to change without notification

### **Studio Ground Rules & Etiquette**

- Respectapole is a judgment-free fitness/dance studio
- Nudity is prohibited
- Please arrive 10 – 15 minutes prior to class start time. For safety reasons students will not be allowed to participate in class 10 minutes after class start time.
- Please stop at the front desk and check in for every class prior to entering the studio.
- No food, beverages, or snacks allowed in studio with the exception of bottled water.
- No Kids or Men allowed inside the studio.
- You must all remove rings, bracelets, and watches for every class to avoid damage to the poles and to your jewelry.
- Respectapole will not be held responsible for any lost or stolen items. Please keep all of personal and valuable items in your car prior to start of class.
- Please notify your instructor of any injury that you may have.
- For safety purposes no socks are allowed during class time. Proper shoes may be worn or barefeet only. However, no street/outside shoes allowed on the actual studio floor. Please bring dance shoes in a bag. You will not be allowed to dance in the same shoes that you walked into the studio with.
- We have a 24-hour cancellation policy on all classes or your void session and payment for the class.

### **Class Policies**

#### 4-5 Week Series Classes

- Non-refundable and non-transferable 7 days prior to scheduled class start date.
- No refund or transfer on un-used classes.
- Payment in full is required 14 days prior to scheduled start date.

- One make-up session is allowed per series class. Respectapole will make every attempt to accommodate re-scheduling although it is not guaranteed. Re-scheduling is based on students schedule and availability.

#### Drop In Classes

- See Calendar at [www.respectapole.com](http://www.respectapole.com) for classes, dates and times.
- For prices on class packages go [www.respectapole.com](http://www.respectapole.com) and click class schedule.
- All reservations are by appointment only.
- We have a 24-hour cancellation policy on all classes or you void session and payment for the class.
- Please note the expiration date on your class packages. Once your classes expire then you will lose your remaining credits or you can purchase a 30-extension to give you extra time on your packages.
- You do not have the option to purchase a class for a friend or make a reservation online. You will need to contact the studio in order to do this.

#### Private Parties

- A \$75.00 deposit is required before date is confirmed.
- Deposit is non-refundable and non-transferable. Deposit is applied toward party cost.
- For minimum and maximum party size please contact Respectapole Dance Studio for rates or visit [www.respectapole.com](http://www.respectapole.com)
- Respectapole reserves the right to monitor and dismiss anyone for disorderly conduct while in or on studio premises. All monies will be forfeited.
- Late Arrival: All parties run for 1.5 hours and starts and ends at your scheduled time. Please arrive on time for your party. We book in 30 minute increments for parties running over the scheduled time. \$50 for every 30 minutes over your scheduled time.
- If you are more than 30 minutes late, you may be asked to reschedule your party for another day time if we have a scheduled party or class that you may interfere.
- If we have to reschedule your party due to late arrivals then your \$75 non-refundable fee will not be refunded and you will be asked to pay another \$75 to reserve a new date and time.
- There is an additional \$100 NO SHOW/NO CALL FEE. Please let the studio know ASAP if you need to reschedule your party.

#### Private Lessons

- A \$25.00 deposit is required before date and time is confirmed
- Payment must be made in full 3 days prior to lesson start date and time.
- No Refunds and Private Lessons are Non-Transferable
- 24 hours notice is required in the event that a student needs to reschedule a lesson. If notice is not received, all monies will be forfeited.

### Class Calendar

- Respectapole class calendar can be found at:  
<https://clients.mindbodyonline.com/ASP/adm/home.asp?studioid=23649> Please copy and paste link into your web browser.
- Please continue to monitor as dates, times and studio locations are subject to change.

### Weather Calamity

- In the event of inclement weather, Respectapole will notify all students of studio closure. Students will be contacted by a Respectapole staff via telephone and/or email.